



CORE CIVIL & MINING SERVICES PTY LTD

ABN 67 689 785 224 | 2/86 Great Eastern Highway, Belmont WA 6104

QUALITY POLICY

POL-01 | Rev 0 | 20 August 2026

Core Civil & Mining Services Pty Ltd delivers civil construction works — earthworks, road and pavement construction, drainage, concrete works, bulk material handling, and mine site civil works and rehabilitation together with plant hire, labour supply and project management services.

Our clients engage us to build to specification, on program, without rework. Quality is not an inspection performed at the end of a job; it is the result of understanding the requirement before we start, resourcing the work properly, and verifying as we go.

Core is committed to:

- **Understanding the requirement first.** Client, statutory and regulatory requirements are determined, reviewed and confirmed before work is accepted, and any change to them is agreed in writing before it is built.
- **Building to the specification.** Work is set out, constructed and finished in accordance with the contract, drawings, specifications and applicable Australian Standards, using only current issued documents.
- **Verifying rather than assuming.** Inspection and Test Plans define hold points, witness points and test frequencies for every activity. Work does not proceed past a hold point until it is released.
- **Measuring accurately.** Survey and test equipment is calibrated and verified against traceable standards, and external testing is performed by NATA-accredited laboratories.
- **Resourcing the work.** Competent, licensed and inducted personnel; maintained and fit-for-purpose plant; and conforming materials from evaluated suppliers.
- **Owning our defects.** Non-conforming work is identified, contained, reported and rectified. The cause is investigated and corrective action is taken so that the same failure does not recur.
- **Handing over complete records.** Lot records, test results, as-built information and conformance documentation are compiled progressively and delivered at completion.
- **Listening to our clients.** Client feedback and complaints are recorded, investigated and responded to, and are a formal input to Management Review.
- **Setting and reviewing objectives.** Measurable quality objectives are established, monitored and reviewed at Management Review.
- **Continually improving.** The effectiveness of the Integrated Management System is monitored through internal audit, performance evaluation and improvement actions.

This policy applies to every person who works for or on behalf of Core, including employees, labour hire personnel and subcontractors. Every person is responsible for the quality of their own work, and has the authority to stop work and raise the matter with their supervisor where a requirement cannot be met.

This policy is implemented through the Integrated Management System Manual (MAN-01), the eleven IMS processes, and the Quality / Project Management Plan (PLN-01).

POL-01 Quality Policy, Revision 0, 20 August 2026. Approved by the Owners / Directors and issued under ISO 9001:2015 Cl. 5.2. Displayed at the registered office and at every project site. Reviewed at least annually at Management Review and on any significant change to Core's activities, structure or legal obligations. Communicated to all workers at induction and to external providers at engagement.